

CVEX Privacy Policy

Latest update: 20 December, 2023

This Privacy Policy describes practices of Tacans AG d/b/a CVEX (“CVEX,” “we” or “us”) regarding the Personal Data (as defined below) collected from users of our website, located at www.cv.exchange(the “Site”) and online services (collectively, the “Service”).

This Policy is based on applicable relevant legislation on protection of personal data of Switzerland, the General Data Protection Regulation of the EU, and other applicable relevant laws.

The controller of data processing is Tacans AG, a legal entity being incorporated under the laws of Switzerland, the canton of St. Gallen. As a data controller, Tacans AG shall be responsible for processing and storing of your personal data.

In accordance with the legislation governing the protection of personal data, we may process your personal data on the following legal bases: (i) contract: we process your personal data when such processing is required to complete the contract which you have concluded); (ii) consent: we process your personal data when you have given consent for the specific purposes of processing, and you are always entitled to revoke that consent; (iii) legitimate interest: we process your personal data when CVEX has a legitimate interest in processing; (iv) the law: when processing is necessary for the fulfillment of legal obligations.

In most cases, you provide us with personal data on a voluntary basis. The provision of personal data is mandatory in certain cases. It is obligatory to provide only the personal data that we collect based on the requirements of the legislation.

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“Personal Data” means data that allows someone to identify or contact you, including, for example, your name, address, telephone number, e-mail address, as well as any other non-public information about you that is associated with or linked to any of the foregoing data.

“Anonymous Data” means data, including aggregated and de-identified data, that is not associated with or linked to your Personal Data; Anonymous Data does not, by itself, permit the

identification of individual persons. We collect Personal Data and Anonymous Data, as described below.

Information You Provide Us.

We may collect Personal Data from you, such as your first and last name, e-mail and mailing addresses, Ethereum, Concordium and/or other wallet address, and CVEX password when you create an account to log into our network (“Account”).

If you use our Services on your mobile device, we may collect your phone number and the unique device id number.

Our Service lets you store preferences like how your content is displayed, your location, safe search settings, notification settings, and favorite widgets. We may associate these choices with your ID, browser or mobile device, and you can edit these preferences at any time.

When connecting to our Services via a service provider that uniquely identifies your mobile device, we may receive this identification and use it to offer extended services and/or functionality.

Certain Services, such as two-factor authentication, may require our collection of your phone number. We may associate that phone number to your mobile device identification information.

If you provide us feedback or contact us via e-mail, we will collect your name and e-mail address, as well as any other content included in the e-mail, in order to send you a reply.

We also collect other types of Personal Data that you provide to us voluntarily, such as your operating system and version, product registration number, Ethereum, Concordium and/or other wallet address, and other requested information if you contact us via e-mail regarding support for the Services.

We may also collect Personal Data at other points in our Service that state that Personal Data is being collected.

Information Collected via Technology. As you navigate through and interact with our Service, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions and patterns, including:

Information Collected by Our Servers. To make our Service more useful to you, our servers (which may be hosted by a third party service provider) collect information from you, including your browser type, operating system, Internet Protocol (“IP”) address (a number that is automatically assigned to your computer when you use the Internet, which may vary from session to session), domain name, Ethereum, Concordium and/or other wallet address, wallet type, and/or a date/time stamp for your visit.

Log Files. As is true of most websites, we gather certain information automatically and store it in log files. This information includes IP addresses, browser type, Internet service provider (“ISP”), referring/exit pages, operating system, date/time stamp, and clickstream data. We use this information to analyze trends, administer the Service, track users’ movements around the Service, gather demographic information about our user base as a whole, and better tailor our Services to our users’ needs. For example, some of the information may be collected so that when you visit the Service, it will recognize you and the information could then be used to serve advertisements and other information appropriate to your interests.

Cookies. Like many online services, we use cookies to collect information. “Cookies” are small pieces of information that a website sends to your computer’s hard drive while you are viewing the website. We may use both session Cookies (which expire once you close your web browser) and persistent Cookies (which stay on your computer until you delete them) to provide you with a more personal and interactive experience on our Service. This type of information is collected to make the Service more useful to you and to tailor the experience with us to meet your special interests and needs.

Pixel Tag. In addition, we use “Pixel Tags” (also referred to as clear Gifs, Web beacons, or Web bugs). Pixel Tags are tiny graphic images with a unique identifier, similar in function to Cookies, that are used to track online movements of Web users. In contrast to Cookies, which are stored on a user’s computer hard drive, Pixel Tags are embedded invisibly in Web pages. Pixel Tags also allow us to send e-mail messages in a format users can read, and they tell us whether e-mails have been opened to ensure that we are sending only messages that are of interest to our users. We may use this information to reduce or eliminate messages sent to a user. We do not tie the information gathered by Pixel Tags to our users’ Personal Data.

How We Respond to Do Not Track Signals. We do not currently respond to “do not track” signals or other mechanisms that might enable Users to opt out of tracking on our site.

Analytics Services. In addition to the tracking technologies we place, other companies may set their own cookies or similar tools when you visit our Service. This includes third party analytics services, including but not limited to Google Analytics (“Analytics Services”), that we engage to help analyze how users use the Service. We may receive reports based on these parties’ use of these tools on an individual or aggregate basis. We use the information we get from Analytics Services only to improve our Service. The information generated by the Cookies or other technologies about your use of our Service (the “Analytics Information”) is transmitted to the Analytics Services. The Analytics Services use Analytics Information to compile reports on user activity. The Analytics Services may also transfer information to third parties where required to do so by law, or where such third parties process Analytics Information on their behalf. Each Analytics Services’ ability to use and share Analytics Information is restricted by such Analytics Services’ Terms of Use and Privacy Policy. By using our Service, you consent to the processing of data about you by Analytics Services in the manner and for the purposes set out above. For a full list of Analytics Services, please contact CVEX.

Information Collected from Third Party Companies. We may receive Personal and/or Anonymous Data about you from companies that provide our Services by way of a co-branded or private-labeled website or companies that offer their products and/or services on our Service. These third-party companies may supply us with Personal Data. We may add this to the information we have already collected from you via our Service in order to improve it. We do not collect Personal Data automatically, but we may tie the information that we collect automatically to Personal Data about you that we collect from other sources or that you provide to us.

“Personal Data” means data that allows someone to identify or contact you, including, for example, your name, address, telephone number, e-mail address, as well as any other non-public information about you that is associated with or linked to any of the foregoing data. “Anonymous Data” means data, including aggregated and de-identified data, that is not associated with or linked to your Personal Data; Anonymous Data does not, by itself, permit the identification of individual persons. We collect Personal Data and Anonymous Data, as described below.

General Use. In general, Personal Data you submit to us is used either to respond to requests that you make, or to aid us in serving you better. We use your Personal Data in the following ways:

facilitate the creation of and secure your Account on our network;

identify you as a user in our system;

provide improved administration of our Service;

provide the Services you request, including but not limited to facilitating your cryptocurrency transactions through wallets;

improve the quality of experience when you interact with our Service;

send you a welcome e-mail to verify ownership of the e-mail address provided when your Account was created;

protect you and other users from any conduct that violates the Terms of Use or to prevent abuse or harassment of any user;

display your username next to the digital assets you wish to sell on the Website;

send you administrative e-mail notifications, such as security or support and maintenance advisories;

send you e-mail notifications related to actions on Service, including notifications of offers on your digital assets;

respond to your inquiries related to employment opportunities or other requests;

make telephone calls to you, from time to time, as a part of secondary fraud protection or to solicit your feedback;

in any other way we may describe when you provide the Personal Data; and

send newsletters, surveys, offers, and other promotional materials related to our Services and for other marketing purposes of CVEX.

We may use your Personal Data to contact you about our own and third parties' goods and services that may be of interest to you.

Anonymous Data. We may create Anonymous Data records from Personal Data by excluding information (such as your name) that makes the data personally identifiable to you. We use this Anonymous Data to analyze request and usage patterns so that we may enhance the content of our Services and improve Service navigation. We reserve the right to use Anonymous Data for any purpose and to disclose Anonymous Data to third parties without restriction.

Disclosure of Your Personal Data. We disclose your Personal Data as described below and as described elsewhere in this Privacy Policy.

Third Party Service Providers. We may share your Personal Data with third party service providers to: provide you with the Services that we offer you through our Service; to conduct quality assurance testing; to facilitate creation of accounts; to provide technical support; and/or to provide other services to the CVEX.

Affiliates. We may share some or all of your Personal Data with our subsidiaries, joint ventures, or other companies under a common control ("Affiliates"), in which case we will require our Affiliates to honor this Privacy Policy.

Corporate Restructuring. We may share some or all of your Personal Data in connection with or during negotiation of any merger, financing, acquisition or dissolution transaction or proceeding involving sale, transfer, divestiture, or disclosure of all or a portion of our business or assets. In the event of an insolvency, bankruptcy, or receivership, Personal Data may also be transferred as a business asset. If another company acquires our company, business, or assets, that company will possess the Personal Data collected by us and will assume the rights and obligations regarding your Personal Data as described in this Privacy Policy.

As Legally Required. Regardless of any choices you make regarding your Personal Data (as described below), CVEX may disclose Personal Data if it believes in good faith that such

disclosure is necessary (a) in connection with any legal investigation; (b) to comply with relevant laws or to respond to subpoenas or warrants served on CVEX; (c) to protect or defend the rights or property of CVEX or users of the Service; and/or (d) to investigate or assist in preventing any violation or potential violation of the law, this Privacy Policy, or our Terms of Use.

Other Disclosures. We may also disclose your Personal Data, to fulfill the purpose for which you provide it; for any other purpose disclosed by us when you provide it; or with your consent. We do not sell your Personal Data.

Our Service may contain links to third party websites. When you click on a link to any other website or location, you will leave our Service and go to another site, and another entity may collect Personal Data or Anonymous Data from you. We have no control over, do not review, and cannot be responsible for, these outside websites or their content. Please be aware that the terms of this Privacy Policy do not apply to these outside websites or content, or to any collection of your Personal Data after you click on links to such outside websites. We encourage you to read the privacy policies of every website you visit. The links to third party websites or locations are for your convenience and do not signify our endorsement of such third parties or their products, content or websites.

For conducting cryptocurrency transactions we use third-party electronic wallet extensions; your interactions with any third-party electronic wallet extensions are governed by the applicable privacy policies.

You have several choices regarding the use of information on our Services:

Email Communications. We will periodically send you free, opt-in newsletters and e-mails that directly promote the use of our Service. When you receive newsletters or promotional communications from us, you may indicate a preference to stop receiving further communications from us and you will have the opportunity to “opt-out” by following the unsubscribe instructions provided in the e-mail you receive or by contacting us directly. Despite your indicated e-mail preferences, we may send you occasional service-related communications, including notices of updates to our Terms of Use or Privacy Policy.

If you decide at any time that you no longer wish to accept Cookies from our Service for any of the purposes described above, then you can instruct your browser, by changing its settings, to stop accepting Cookies or to prompt you before accepting a Cookie from the websites you visit. Consult your browser’s technical information. If you do not accept Cookies, however, you may not be able to use all portions of the Service or all functionality of the Service.

You can view, access, edit, or delete your personal data for many aspects of the Service via your account settings page. You can also make choices about CVEX use of your data. You can always choose whether you want to receive marketing communications from us. You can also opt out from receiving marketing communications from us by using the opt-out link on the

communication, or by visiting your account settings page. We may retain an archived copy of your records as required by law or for legitimate business purposes.

Data Access. You can access your Personal Data on your account settings page.

Data Portability. You can request a copy of your Personal Data by contacting us and including "Please send me my Personal Data" in the subject line. CVEX will verify your ability to access that email, then send you a digital export of the data we hold that is associated with your email address.

Data Erasure. You can delete your Personal Data on your account settings page. Alternatively, you may request that CVEX delete your personal data by contacting us and including "Please delete my Personal Data" in the subject line. CVEX will verify your ability to access that email, then delete the Personal Data associated with your email address.

Data Correction. You can modify your Personal Data on your account settings page.

We may retain your Personal Data as long as you continue to use the Service, have an account with us, or for as long as is necessary to fulfill the purposes outlined in this Privacy Policy. You can ask to close your account by contacting us, and we will delete your Personal Data on request. We may, however, retain Personal Data for an additional period as is permitted or required under applicable laws, for legal, tax, or regulatory reasons, or for legitimate and lawful business purposes.

We do not intentionally gather Personal Data from visitors who are under the age of 13. If a child under 13 submits Personal Data to CVEX and we learn that the Personal Data is the information of a child under 13, we will attempt to delete the information as soon as possible. If you believe that we might have any Personal Data from a child under 13, please contact us.

Notwithstanding the aforementioned you have the following rights regarding the personal data processing: (a) Access to personal data: You may request information from CVEX whether we are processing your personal data, and if we do, you can request access to your personal data and information about the processing (which data is processed and from where this data originated); (b) Correction of personal data: you may request from CVEX to correct or complete your incomplete or inaccurate data being processed; (c) Restriction of the personal data processing: you may request from CVEX a restriction of the processing of your personal data (when, for example, checking accuracy or the completeness of your personal data); (d) Deletion of personal data: you may request from CVEX to delete your personal data (we cannot delete those personal data that we keep on the basis of legal requests or contractual relation); (e) Printout of personal data: you may request from CVEX to provide you with the personal data that you have provided us with in a structured, widely used and machine-readable form; (f) Revocation of consent: you have the right to withdraw consent as to the use of your personal data, which we collect and process on the basis of consent, at any time. The revocation of the consent has no negative consequences, but it is possible that CVEX will no longer be able to

provide you with certain services; (g) Objection to the processing of personal data: You have the right to object to the processing of your personal data when processing is for direct marketing purposes or in the event of transmitting your personal information to third parties for the purposes of direct marketing. You can also object processing when your data is used for direct marketing purposes using customized or individual offers ("profiling"); (h) The right to data transmission: you have the right to request the printout of personal data that you have provided us with.

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy at www.cv.exchange. The date the Privacy Policy was last revised is identified at the beginning of this Privacy Policy. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Service and this Privacy Policy to check for any changes.

Contacting CVEX; Reporting Violations. If you have any questions or concerns or complaints about our Privacy Policy or our data collection or processing practices, or if you want to report any security violations to us, please contact us at the following address: info@cv.exchange.